

ENTERGY NEW ORLEANS, LLC
ELECTRIC SERVICE

Effective: July 31, 2019 (implemented April 2020
Billing)

Filed: March 20, 2020

Supersedes: EOBP Effective 12/1/17

Schedule Consists of: Two Pages

SCHEDULE EOBP-1

**ELECTRIC OPTIONAL BILLING PLAN
(LEVELIZED AND EQUAL PAY)**

I. PURPOSE

To provide billing options, in addition to the standard billing, which equalize, to the extent practicable, the monthly amounts to be paid by the customer during a twelve (12) month period.

II. AVAILABILITY

At all points throughout the territory served by the Company to any year-round customer receiving service under the Company's residential rate schedule(s) and to places of worship such as churches, synagogues, mosques, and temples (including service provided on the premises which is directly related to the operation of the church for religious purposes). Customers requesting to be billed under either optional billing plan must have an acceptable credit rating.

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III. BILLING OPTIONS

A. LEVELIZED BILLING OPTION

The Customer's monthly bill will be computed in accordance with the applicable rate schedule(s) and the Customer's account debited with such amount ("Billed Amount") in the usual manner. The net amount payable for service in the current month ("Levelized Amount") shall equal, to the nearest whole dollar, the average monthly Billed Amount debited to the Customer's account during the twelve (12) months ending with the current month, plus or minus one-twelfth (1/12) of the current balance of the accumulated difference between previous debits and the Levelized Amounts payable under this option.

Where the Customer has less than twelve (12) months' billing history at his present location or the billing history is not representative, estimates of monthly bills may be made solely for determining the month's Levelized Amount.

B. EQUAL PAY OPTION

The Customer's monthly bill will be computed in accordance with the applicable rate schedule and the Customer's account will be debited with the Billed Amount. The net amount payable for service for the current month ("Equal Pay Amount") will equal, to the nearest whole dollar, one-twelfth (1/12) of the current and previous eleven (11) months' amounts billed for all metered electric service to the account. During the billing process for the thirteenth (13th) month ("Anniversary Month"), and during the billing process for each subsequent Anniversary Month, the Equal Pay Amount will be recalculated. The new Equal Pay Amount for the current and next eleven (11) months will equal one-twelfth (1/12) of the sum of the current and prior eleven (11) months' Billed Amounts plus the current balance of the accumulated difference between the previous twelve (12) months' Billed Amounts and Equal Pay Amounts.

The Equal Pay Amount may be adjusted in any month in which there is significant variation between the Equal Pay Amount and the current balance of the accumulated difference.

Where Customer has less than twelve (12) months' billing history at his present location or the billing history is not representative, estimates of monthly bills may be made solely for determining the monthly equal pay amount.

IV. WITHDRAWAL

Customers who voluntarily or involuntarily withdraw from this Optional Billing Plan for any reason will not be eligible for readmission to the Plan until the seventh (7th) billing month following such withdrawal. The transfer of all or portions of accumulated difference credit balance at the request of the Customer for any reason shall constitute voluntary withdrawal from this Optional Billing Plan.

V. TERMINATION

Billing under this plan may be terminated by either party by giving notice to the other, in which event any debit or credit existing in the customer's account will either be billed to the customer or refunded, as the case may be at the time. If customer's billing under this plan is terminated for any reason, customer is not eligible for this billing option until the seventh (7th) billing month following termination.

VI. CONDITIONS OF SERVICE

This Optional Billing Plan deals only with equalizing the monthly amounts to be paid by the customer during the year and does not alter or supersede any contract, rate schedule, or other agreement except to the extent that such contract, rate schedule, or other agreement may be in conflict with the provisions of this Optional Billing Plan ("Levelized and Equal Pay") with regards to equalizing the monthly amounts to be paid by the customer during the year.